

Integrated Highways Management Centre

Incident Report – February 2022

Incident Report

The Integrated Highways Management Centre (IHMC) monitors traffic around the Cambridgeshire road network in real time to identify any issues caused by works, events or accidents and then relays the information both externally and internally to help mitigate those issues.

The IHMC responded to 100 incidents on the road network throughout Cambridgeshire in February, covering 20 weekdays. This is a decrease in figures compared to January and understandably higher than February 2021 when lockdown restrictions were still in place. In February 2019 we responded to 96 incidents indicating that we are seeing 'normal' levels of traffic once again following lockdown restrictions. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year;

Incidents by month/year

	Sept	Oct	Nov	Dec	Jan	Feb
2020/21	47	69	56	64	39	37
2021/22	99	127	136	82	122	100

Table 1: Number of Incidents Responded to by IHMC

We use the term 'incident' to describe something that has happened on the County's road network which has an impact (of varying degrees) on usual traffic flows. This could include, for example, a Road Traffic Collision, a burst water main or temporary traffic lights for roadworks.

Our [@Cambs_Traffic](#) Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

Throughout February we gained 71 new followers although we lost some making the number stay the same as those in January. The number of Tweets sent and the number of tweet impressions decreased however the number of profile visits increased somewhat compared to the previous months.

Twitter Analytics	Sept-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22
Number of Followers	15,600	15,800	15,900	15,900	16,000	16,000
Increase in followers from previous month	100	200	100	0	100	0
Number of Tweets sent	319	438	443	213	426	424
Number of profile visits	31,600	44,400	35,300	17,000	39,900	50,009
Number of Tweet impressions	573,000	691,000	624,000	369,000	616,000	455,000

Table 2: Twitter Analytics for @Cambs_Traffic

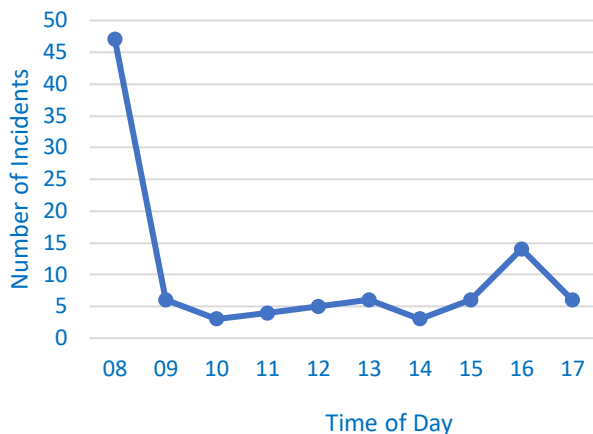
Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.



Follow us on Twitter for live traffic updates and news at; [@Cambs_Traffic](#)

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Number of Incidents by time of day – February 2022



The number of incidents recorded peaked at 8:00am, followed by another small peak at 1:00pm and then a higher peak at 4:00pm.

Figure 1: Number of incidents recorded by time-of-day February 2022

Type of Incident – February 2022

Of the incidents recorded during February, 15% were due to Road Traffic Collisions (RTC's) and 35% were due to road works (both planned and unplanned). A further 1% was due to an obstruction in the carriageway, 1% was due to a traffic signal failure, 1% was due to flooding and 8% were due to a fallen tree. A further 34% were classed as 'Other' which includes incidents where the cause could not be confirmed (Figure 2).

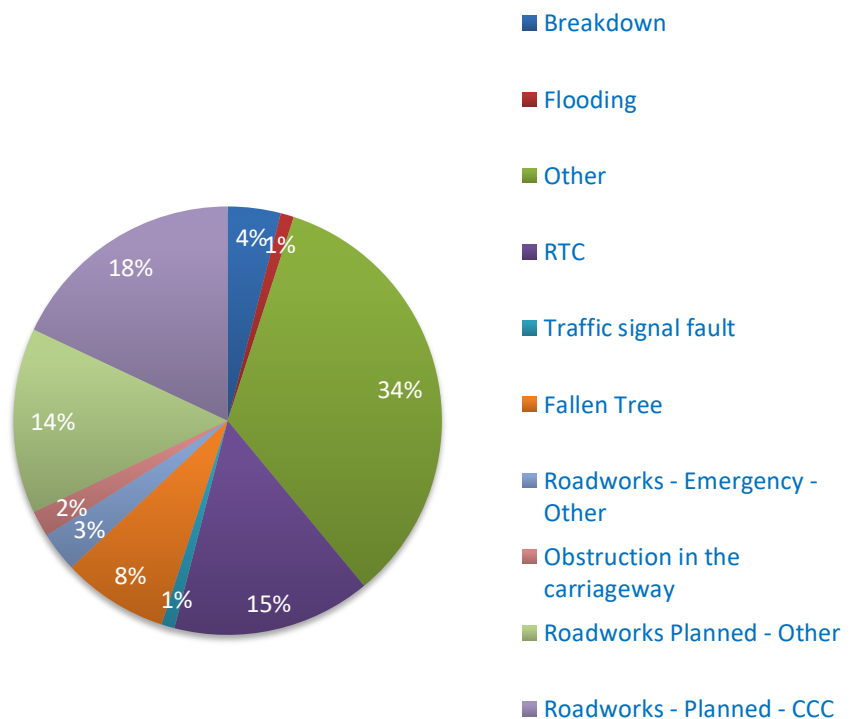


Figure 2: Type of Incident – February 2022



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Impact of incident – February 2022

Of those incidents recorded 7% had a road closure, 19% temporary traffic lights, 9% had a lane closure, 2% had the road partially blocked, 1% had signals all out and 57% had congestion which was not considered normal for the location and time of day. (See Figure 3).

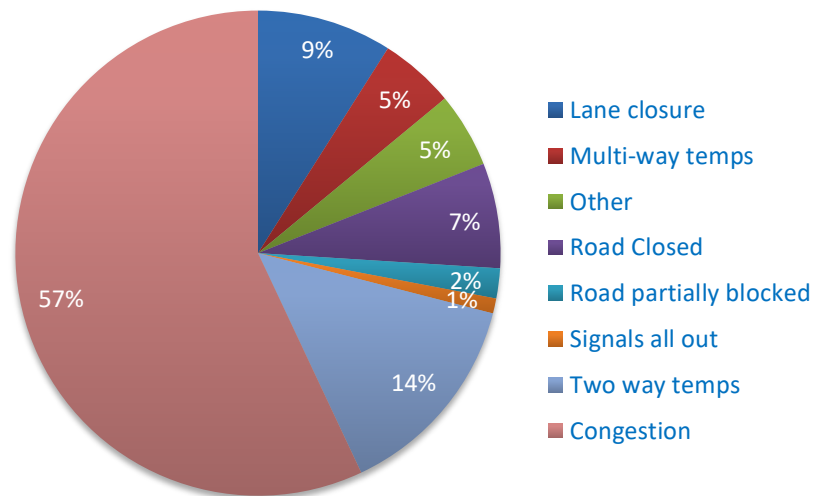
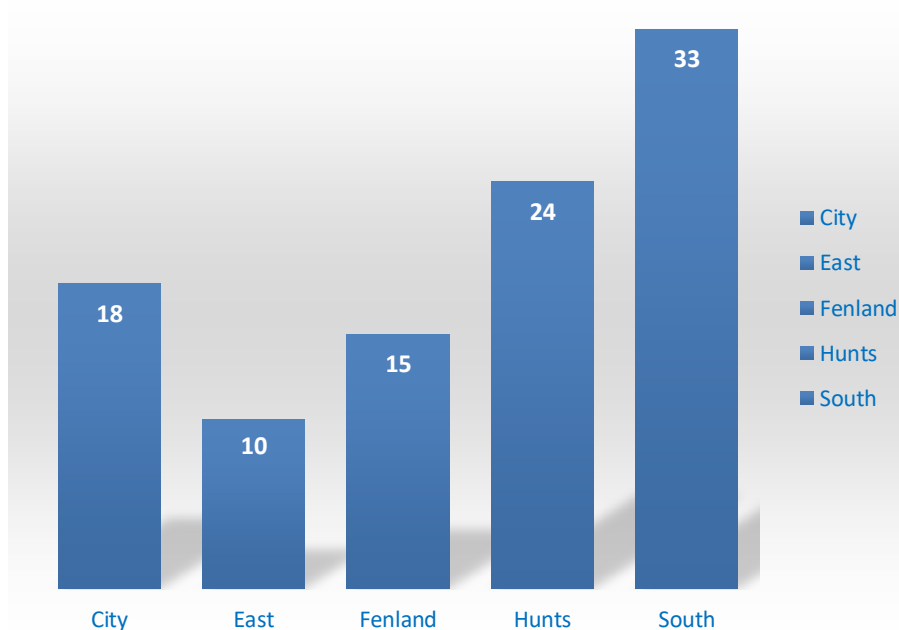


Figure 3: Impact of Incident on the network – February 2022

Incidents by District – February 2022



This month the highest number of incidents were recorded in South Cambridgeshire followed by Huntingdonshire and then the City (Figure 4).

East Cambridgeshire had the lowest number of incidents recorded throughout February followed by Fenland.

Figure 4: Incident location by District area – February 2022



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Classification of Incident February 2022

During the month we responded to 30 minor incidents, 53 medium incidents, 13 major incidents and 4 critical incidents.

(See Figure 5).

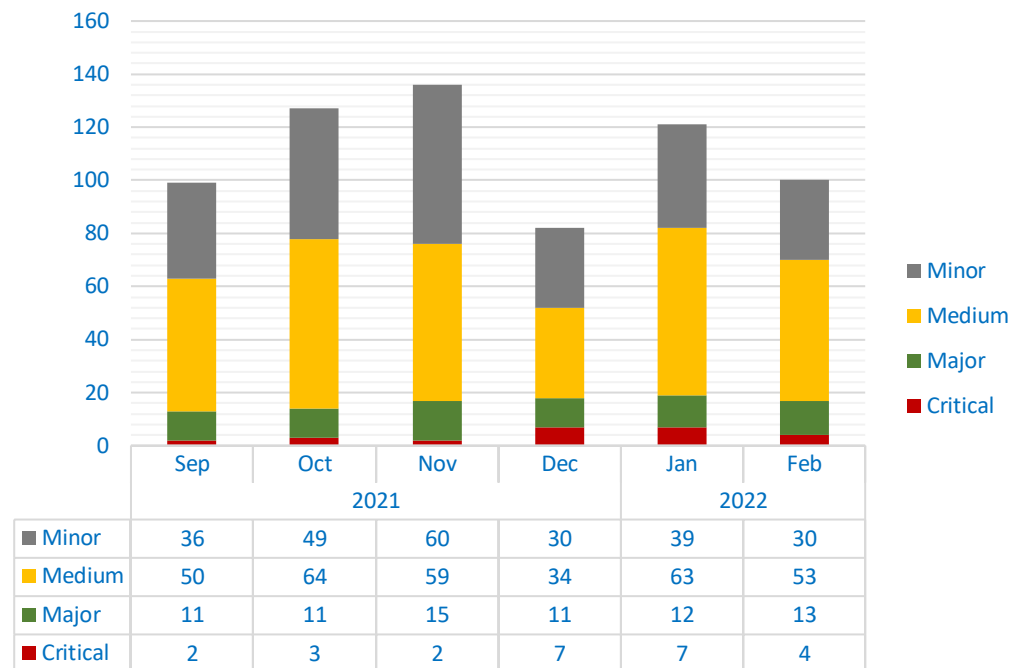


Figure 5: Classification of incident February 2022

Notes: Classification of Incidents

Minor: Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

Medium: Delays of up to 30 minutes. Significant congestion which is not normal conditions.

Major: Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

CRITICAL: Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge

February saw 3 major storms progress in the UK affecting Cambridgeshire. Being storm Dudley, Eunice and Franklin. The MET office issued a RED weather warning for East Anglia which saw our transport links mildly affected with some bus links ceasing for a short period. As a result, some disruption was also caused by falling trees however again, the impact was fairly minimal.

Please find details of the critical incidents below:

- **14/02/22 (11:00 – 16:40) A1 Wansford** – Cambs Police closed both lanes northbound due to an RTC. One lane was reopened at 13:30. Delays peaked at 1 hour 10 minutes.
- **15/02/22 (16:10 – 18:01) A1096 Harrison Way – St Ives** – A road closure was implemented in both directions at the roundabout with the A1123 due to an RTC. Delays peaked at just over 20 minutes so the impact wasn't huge. Traffic built up quickly on surrounding roads.



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- **21/02/2022** (08:35 – 09:30) **A605 Kings Dyke** – A issue with the level crossing barrier caused disruption in the morning rush hour. This was resolved fairly quickly once Network Rail were aware. Delays peaked at just over 1 hour.
- **22/02/2022 – 23/02/2022** (08:45 – 13:30) **Sutton Gault Causeway – Sutton** – As a result of high river levels and flooding the Causeway was closed. The closure stayed in place overnight allowing river levels to fall. The impact was minimal with no delays recorded.

For more information on roadworks across the County, please have a look at
<https://one.network/>

Integrated Highways Management Centre (IHMC) - Monitors Cambridgeshire's Highways to warn and advise of disruptions on the network.

Operating Hours: **8:00am-6:00pm Mon-Fri.**

Contact us: **01223 507176** or ihmc@cambridgeshire.gov.uk



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