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Cambridgeshire
County Council

IHMC Incident Report June 2020

The IHMC responded to 30 incidents on the road network throughout Cambridgeshire in June, covering 22 week days. This is still low compared to the 73 incidents we dealt with in June 2019. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year. We can see the effects of lockdown from March when it was implemented, and the incidents increasing in June as more restrictions were eased. It does show that we are still not back to 'normal' levels where we saw an average of 70+ incidents per month.

	Jan	Feb	Mar	Apr	May	June
2019	100	74	78	71	84	73
2020	107	96	60	11	17	30

As a Country we continued to observe lockdown throughout the month, with more eased restrictions. In June we saw the return of Reception, Year 1 and Year 6 children to schools; the re-opening of non-essential shops, zoos and safari parks; the allowance of up to 6 people to meet outdoors and on the 15th June it became compulsory for those on public transport to wear a face mask (with some exemptions). Towards the end of June, we saw more regular bus services return to all the Park & Ride sites.

Our [@Cambs_Traffic](#) Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

In June we saw another drop in new followers. We still gained new followers, however lost more, making the total a loss of 56 across the month which is larger drop compared to May. The number of profile visits was also lower compared to May, however the number of tweet impressions was slightly higher. Saying this, the number of profile visits and tweet impressions is significantly lower compared to the beginning of the year, pre-lockdown. The number of Tweets sent out was 256, which is another rise compared to April and May.

Twitter Analytics	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Number of Followers	14,974	15,298	15,318	15,300	15,269	15,213
Increase in followers from previous month	155	421	20	-18	-31	-56
Number of Tweets sent	420	421	347	73	183	256
Number of profile visits	29,600	18,200	9,301	2,957	2,722	1,382
Number of Tweet impressions	1.17 million	1.21 million	926,000	219,000	443,000	455,000

Table 1: Twitter Analytics for [@Cambs_Traffic](#)

Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.



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The number of incidents recorded was busiest at 8am, 10am and 11am.

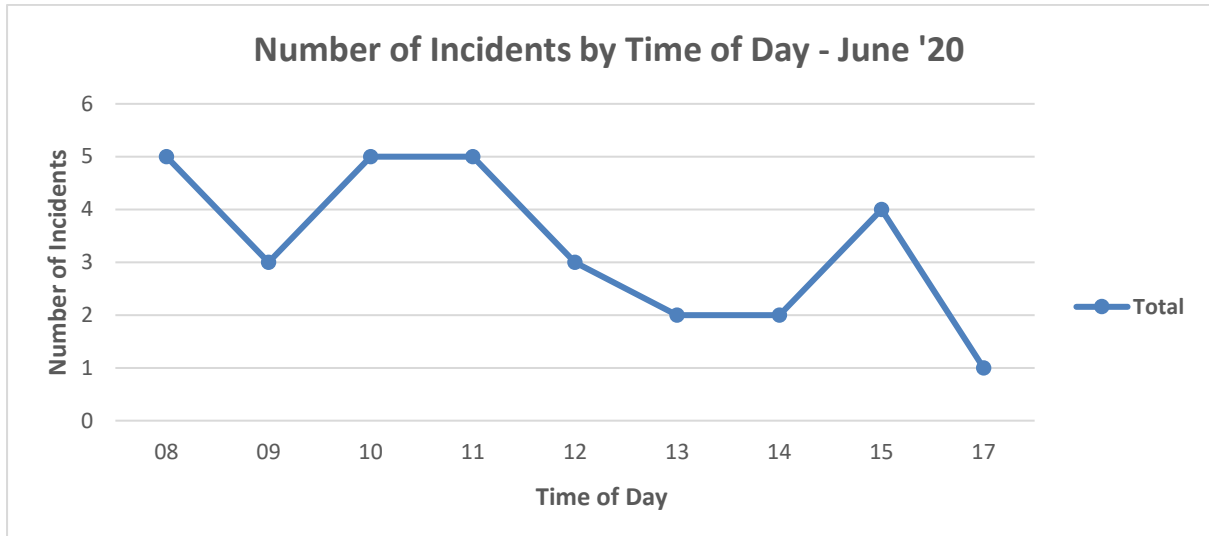


Figure 1: Number of incidents recorded by time of day – June 2020

Of the incidents recorded during June, 10% were due to Road Traffic Collisions (RTC's) and 44% were due to road works (both planned and unplanned). A further 6% were due to an obstruction in the carriageway, 10% were due to a vehicle breakdown and 3% were due to a traffic signal fault. 27% were classed as 'Other' which includes incidents where the cause could not be confirmed. See Figure 2 below.

Type of incident - June '20

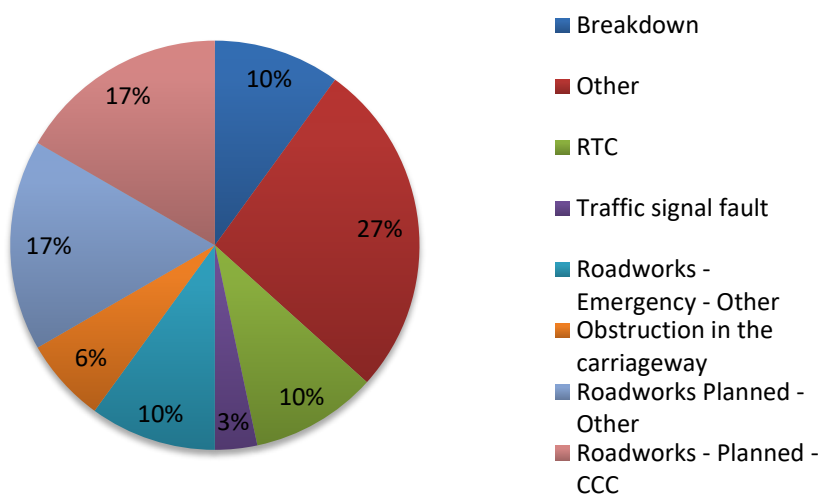


Figure 2: Type of Incident - June 2020



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Of those incidents recorded 4% had a road closure, 43% temporary traffic lights, and 30% had congestion which was not considered normal for the location and time of day. (See Figure 3). A further 10% had a lane closure, 3% had traffic signals not working and 10% resulted in the road being partially blocked.

Impact of incident - June '20

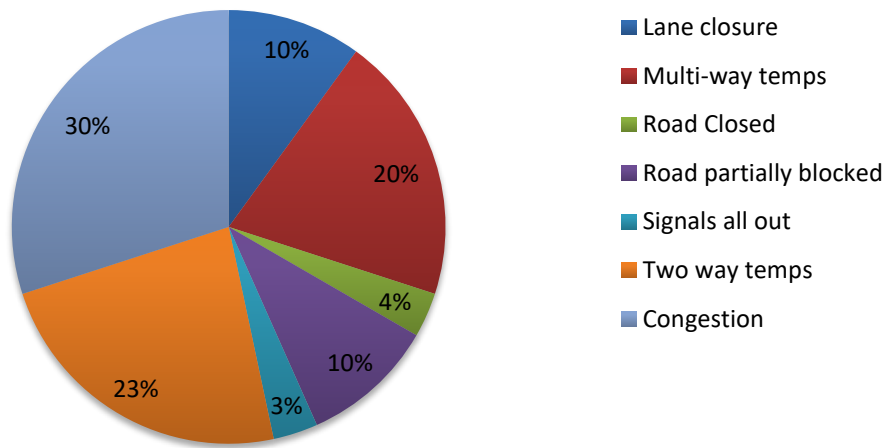


Figure 3: Impact of Incident on the network - June 2020

This month the highest number of incidents were recorded in South Cambridgeshire, followed by Fenland, Huntingdonshire and Cambridge City (Figure 4, below). East Cambridgeshire had the lowest number of incidents recorded throughout June – it had one of the highest in May.

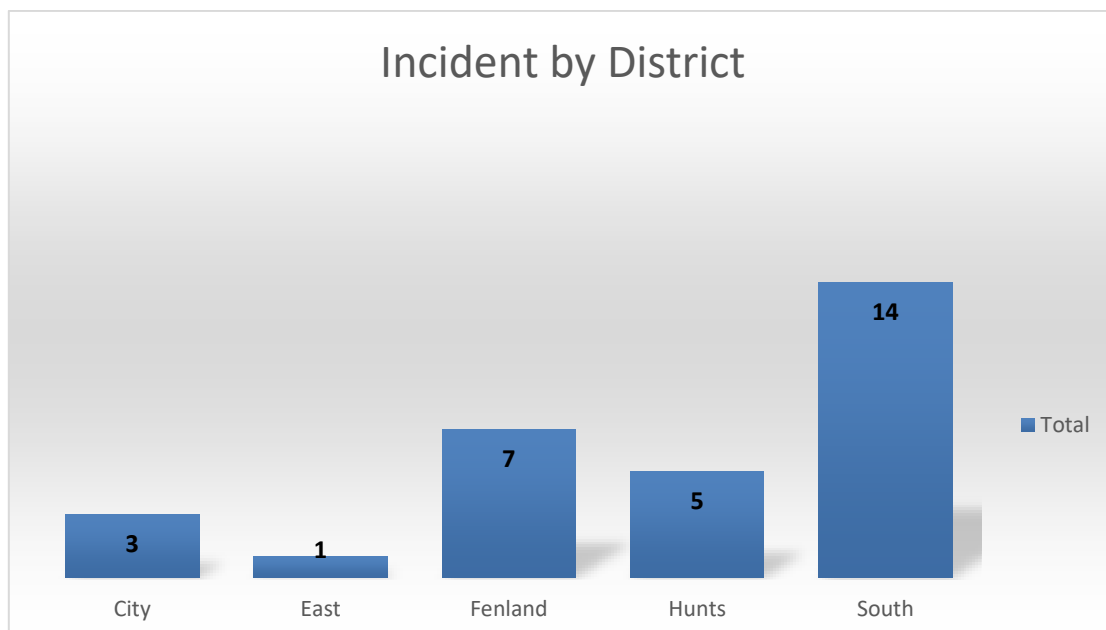


Figure 4: Incident location by District area - June 2020



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During the month we responded to 18 minor incidents, 10 medium incidents and 2 major. We did not record any critical incidents (See Figure 5).

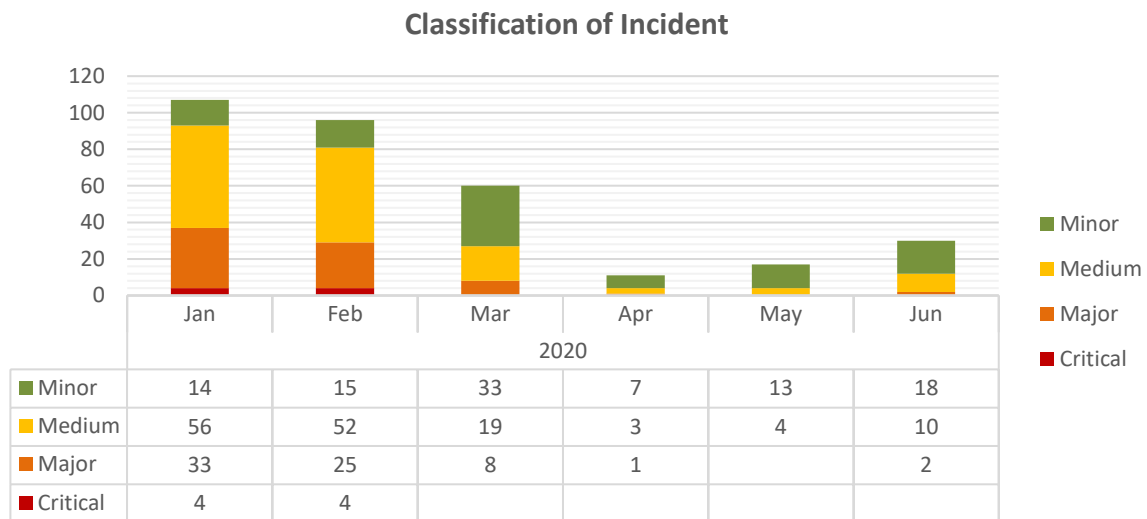


Figure 5: Classification of incident

Notes: Classification of Incidents

Minor: Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

Medium: Delays of up to 30 minutes. Significant congestion which is not normal conditions.

Major: Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

CRITICAL: Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge.

Although the number of incidents we have dealt with has risen, we are still not seeing 'normal' levels of congestion quite yet.

The longest delay we recorded through June was 40 minutes on the A1 northbound at St Neots, which was due to an obstruction in the carriageway. This occurred on the 24th June.

Whilst there is still less traffic on the roads, we have continued operating under reduced monitoring hours, which are 08:30 - 17:30. This is being regularly assessed.



Integrated Highways Management Centre (IHMC) – Monitors Cambridgeshire's Highways in order to warn and advise of disruptions on the network.

Operating Hours: 8:30am-5:30pm Mon-Fri.

Contact us: 01223 507176 ihmc@cambridgeshire.gov.uk

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