

Traffic Management Centre

Incident Report – July 2022

Incident Report

The Traffic Management Centre (TMC) monitors traffic around the Cambridgeshire road network in real time to identify any issues caused by works, events or accidents and then relays the information both externally and internally to help mitigate those issues.

The TMC responded to 76 incidents on the road network throughout Cambridgeshire in July covering 21 weekdays. This is a decrease in figures compared to June and understandably higher than July 2021 when lockdown restrictions were still in place. In July 2020 we responded to 29 incidents when lockdown restrictions were in place. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year;

Incidents by month/year

	Feb	March	April	May	June	July
2021	37	69	65	52	72	63
2022	100	95	90	61	95	76

Table 1: Number of Incidents Responded to by TMC

We use the term 'incident' to describe something that has happened on the County's road network which has an impact (of varying degrees) on usual traffic flows. This could include, for example, a Road Traffic Collision, a burst water main or temporary traffic lights for roadworks.

Our [@Cambs Traffic](#) Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

Throughout June we gained 76 new followers however we lost a few making the number stay the same as those of June. The number of tweets sent, the number of tweet impressions and the number of profile visits decreased compared to June.

Twitter Analytics	Feb-22	Mar-22	Apr-22	May-22	June-22	Jul-22
Number of Followers	16,000	16,100	16,100	16,200	16,300	16,300
Increase in followers from previous month	0	100	0	100	100	0
Number of Tweets sent	424	387	339	309	397	307
Number of profile visits	50,009	43,000	30,800	41,600	48,500	35,900
Number of Tweet impressions	455,000	365,000	323,000	312,000	387,000	317,000

Table 2: Twitter Analytics for @Cambs_Traffic

Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.



Follow us on Twitter for live traffic updates and news at; [@Cambs Traffic](#)

Incident Report

Number of Incidents by time of day – July 2022

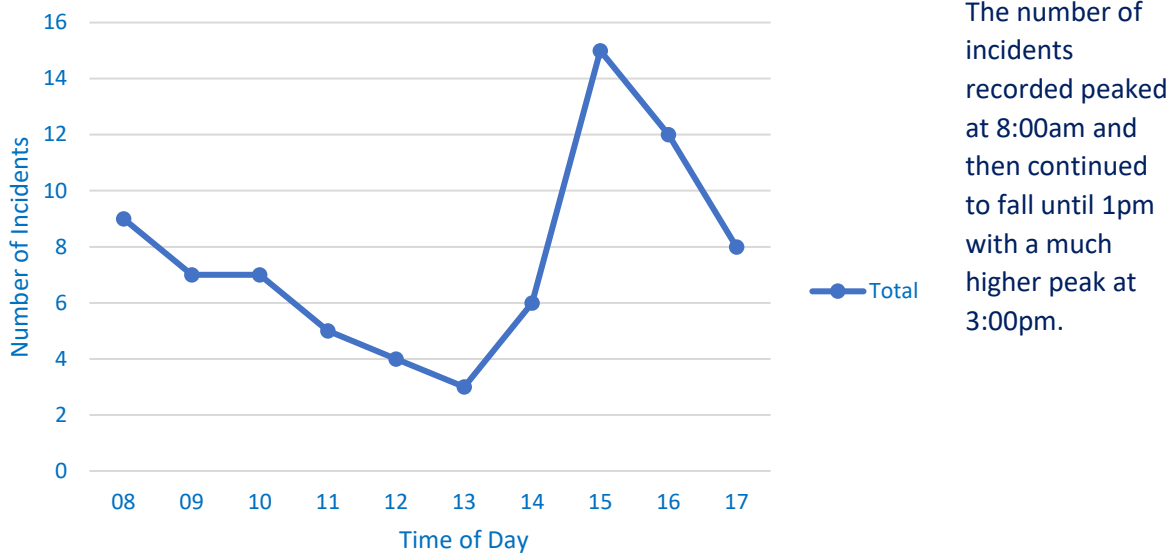


Figure 1: Number of incidents recorded by time-of-day July 2022

Type of Incident – July 2022

Of the incidents recorded during July, 16% were due to Road Traffic Collisions (RTCs) and 46% were due to road works (both planned and unplanned). A further 4% was due to a broken-down vehicle and 1% due to a vehicle fire. A further 17% were classed as 'Other' which includes incidents where the cause could not be confirmed (Figure 2).

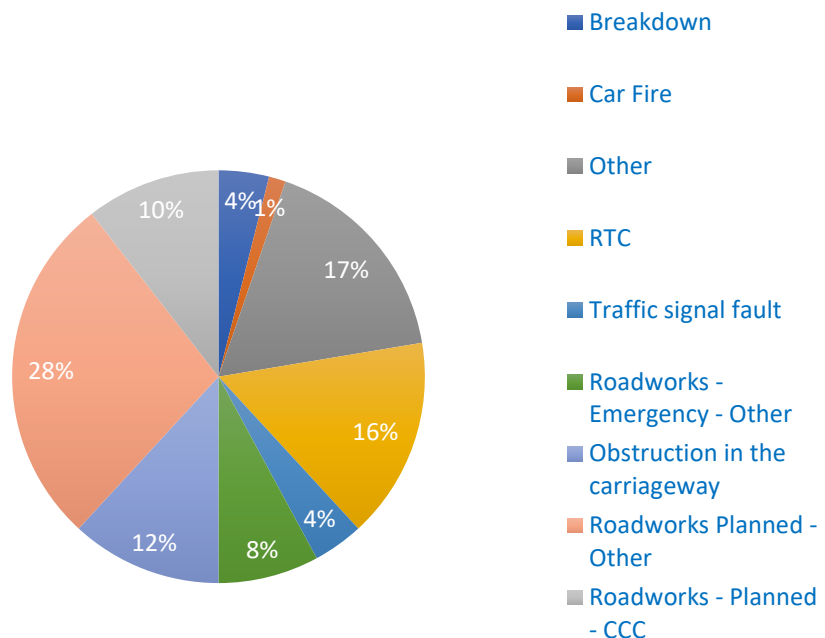


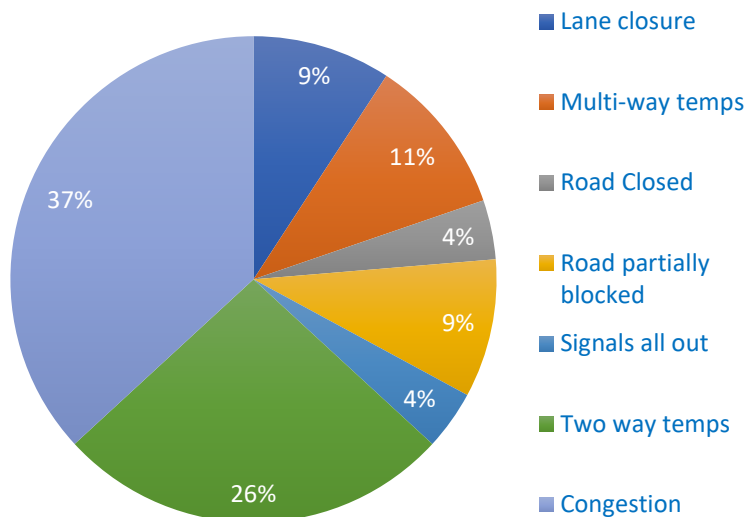
Figure 2: Type of Incident – July 2022



Follow us on Twitter for live traffic updates and news at; [@Cambs_Traffic](https://twitter.com/Cambs_Traffic)

Incident Report

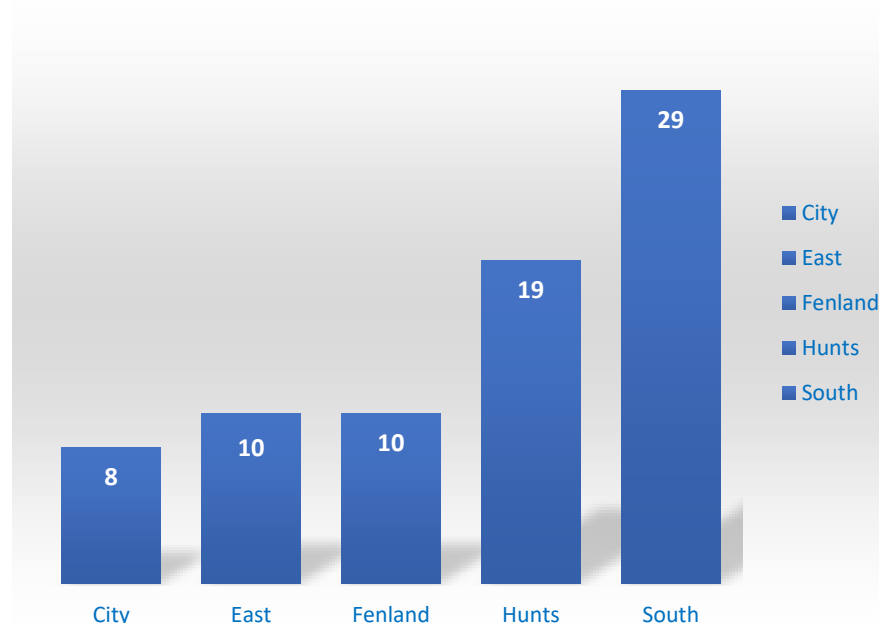
Impact of incident – July 2022



Of those incidents recorded 4% had a road closure, 37% temporary traffic lights, 4% had signals all out, 9% had a lane closure and 37% had congestion which was not considered normal for the location and time of day. (See Figure 3).

Figure 3: Impact of Incident on the network – July 2022

Incidents by District – July 2022



This month the highest number of incidents were recorded in South Cambridgeshire followed by Huntingdonshire (Figure 4).

City had the lowest number of incidents recorded throughout July followed jointly by Fenland East Cambridgeshire.

Figure 4: Incident location by District area – July 2022



Follow us on Twitter for live traffic updates and news at; [@Cambs_Traffic](https://twitter.com/Cambs_Traffic)

Incident Report

Classification of Incident July 2022

During the month we responded to 31 minor incidents, 38 medium incidents, 5 major incidents and 2 critical incidents.

(See Figure 5).

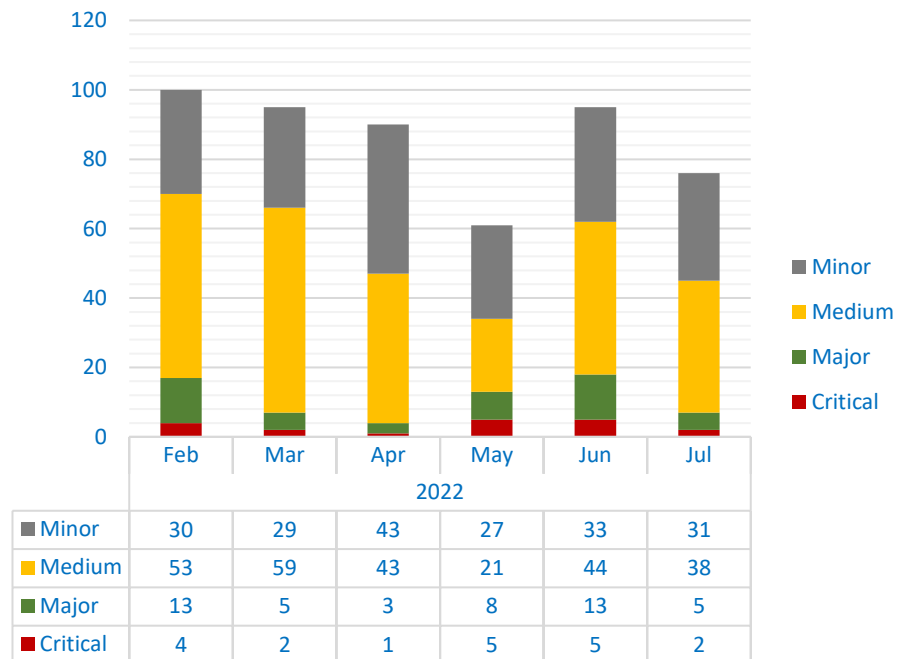


Figure 5: Classification of incident July 2022

Notes: Classification of Incidents

Minor: Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

Medium: Delays of up to 30 minutes. Significant congestion which is not normal conditions.

Major: Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

CRITICAL: Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge

July saw temperatures rise to 37.1C, with red and amber weather warnings put in place by the Met Office. People were advised not to travel and to work from home if they could with some schools in the County closing. We in turn, saw a drop in the volumes of traffic from previous months.

Please find details of the critical incidents below:

- **18/07/22 (12:15 – 16:00) A14 J23 (Godmanchester) – J22 (Brampton)** – Cambs Police implemented a two-lane closure westbound due to a multi-vehicle RTC. Delays peaked at 1 hour and 30 minutes.



Follow us on Twitter for live traffic updates and news at; [@Cambs_Traffic](https://twitter.com/Cambs_Traffic)

Incident Report

- **25/07/2022 (14:25 – 18:01) A14 J39 (Kentford) – J37 (Newmarket)** – Cambs Police closed the westbound carriageway on the border with Suffolk due to an oil spillage. Delays peaked at 1 hour and 2 minutes with heavy traffic in and around Newmarket.

For more information on roadworks across the County, please have a look at

<https://one.network/>

Traffic Management Centre (TMC) - Monitors Cambridgeshire's Highways to warn and advise of disruptions on the network.

Operating Hours: **8:00am-6:00pm Mon-Fri.**

Contact us: **01223 507176** or **Tmc@cambridgeshire.gov.uk**



Follow us on Twitter for live traffic updates and news at; **[@Cambs_Traffic](https://twitter.com/Cambs_Traffic)**