

Traffic Management Centre

Incident Report – June 2022

Incident Report

The Traffic Management Centre (TMC) monitors traffic around the Cambridgeshire road network in real time to identify any issues caused by works, events or accidents and then relays the information both externally and internally to help mitigate those issues.

The TMC responded to 95 incidents on the road network throughout Cambridgeshire in June covering 20 weekdays (excluding the Jubilee Bank Holiday). This is an increase in figures compared to May and understandably higher than June 2021 when lockdown restrictions were still in place. In June 2020 we responded to 30 incidents when lockdown restrictions were in place. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year;

Incidents by month/year

	Jan	Feb	March	April	May	June
2021	39	37	69	65	52	72
2022	122	100	95	90	61	95

Table 1: Number of Incidents Responded to by TMC

We use the term 'incident' to describe something that has happened on the County's road network which has an impact (of varying degrees) on usual traffic flows. This could include, for example, a Road Traffic Collision, a burst water main or temporary traffic lights for roadworks.

Our [@Cambs Traffic](#) Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

Throughout June we gained 100 new followers. The number of tweets sent, the number of tweet impressions and the number of profile visits increased compared to May.

Twitter Analytics	Jan-22	Feb-22	Mar-22	Apr-22	May-22	June-22
Number of Followers	16,000	16,000	16,100	16,100	16,200	16,300
Increase in followers from previous month	100	0	100	0	100	100
Number of Tweets sent	426	424	387	339	309	397
Number of profile visits	39,900	50,009	43,000	30,800	41,600	48,500
Number of Tweet impressions	616,000	455,000	365,000	323,000	312,000	387,000

Table 2: Twitter Analytics for @Cambs_Traffic

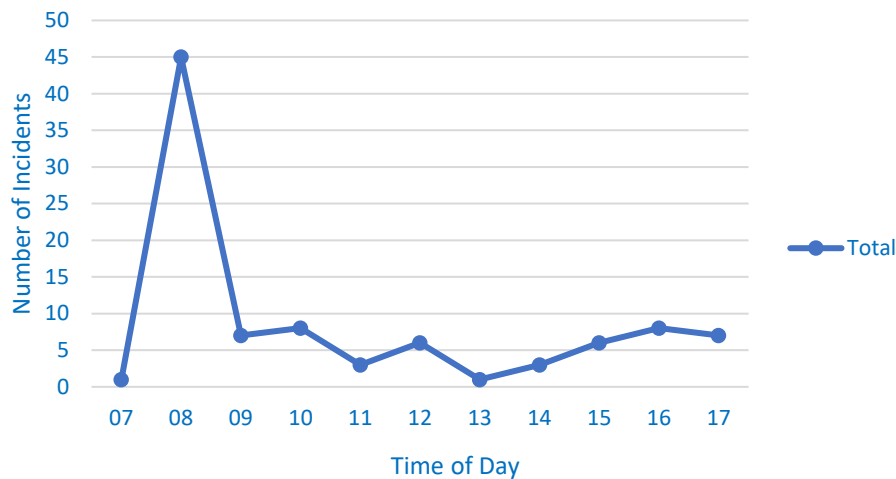
Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.



Follow us on Twitter for live traffic updates and news at; [@Cambs Traffic](#)

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Number of Incidents by time of day – June 2022



The number of incidents recorded peaked at 8:00am, followed by two smaller peaks at 10:00am and 12:00pm. Then a slightly higher peak at 4:00pm.

Figure 1: Number of incidents recorded by time-of-day June 2022

Type of Incident – June 2022

Of the incidents recorded during June, 24% were due to Road Traffic Collisions (RTCs) and 23% were due to road works (both planned and unplanned). A further 2% was due to a traffic signal failure, 3% was due to a broken-down vehicle. A further 46% were classed as 'Other' which includes incidents where the cause could not be confirmed (Figure 2).

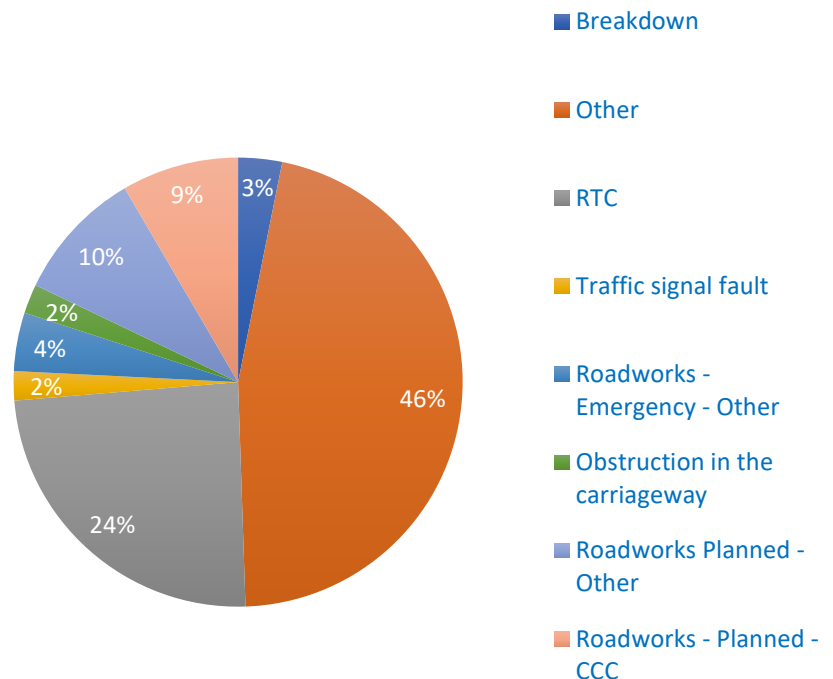


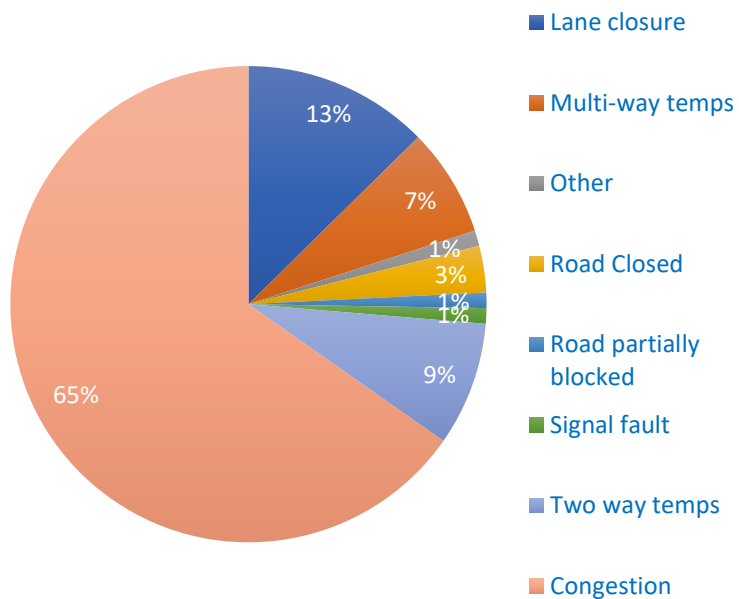
Figure 2: Type of Incident – June 2022



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Impact of incident – June 2022



Of those incidents recorded 3% had a road closure, 16% temporary traffic lights, 1% had signals all out, 13% had a lane closure and 65% had congestion which was not considered normal for the location and time of day. (See Figure 3).

Figure 3: Impact of Incident on the network – June 2022

Incidents by District – June 2022

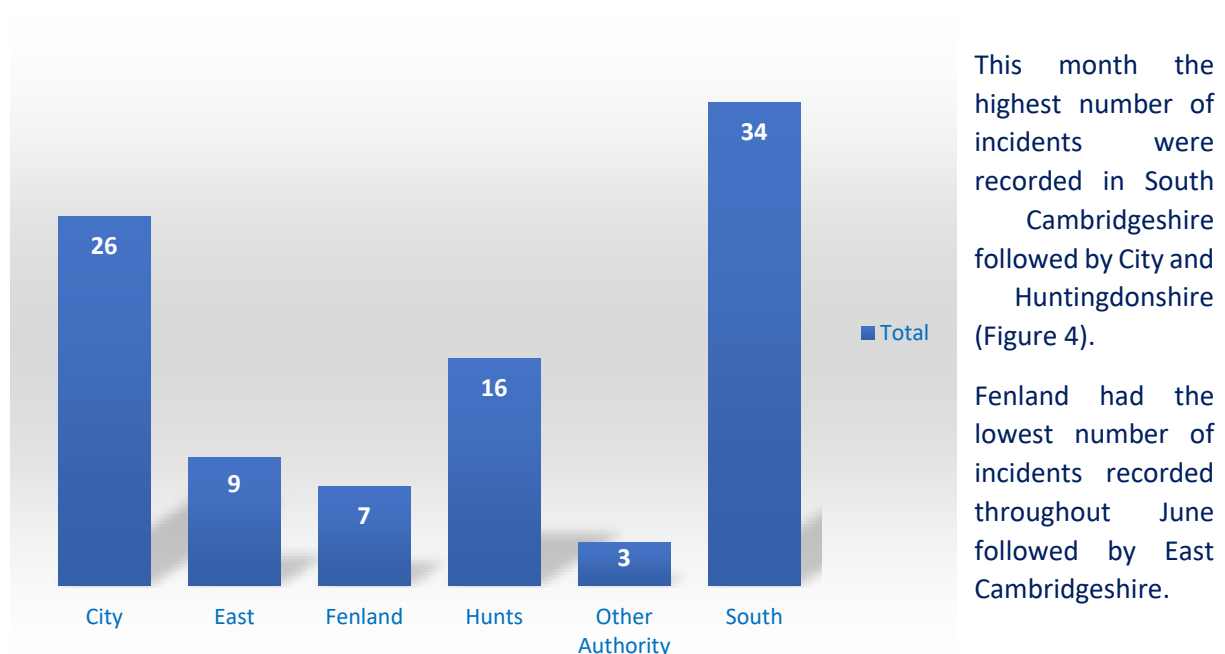


Figure 4: Incident location by District area – June 2022



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Classification of Incident June 2022

During the month we responded to 33 minor incidents, 44 medium incidents, 13 major incidents and 5 critical incidents.

(See Figure 5).

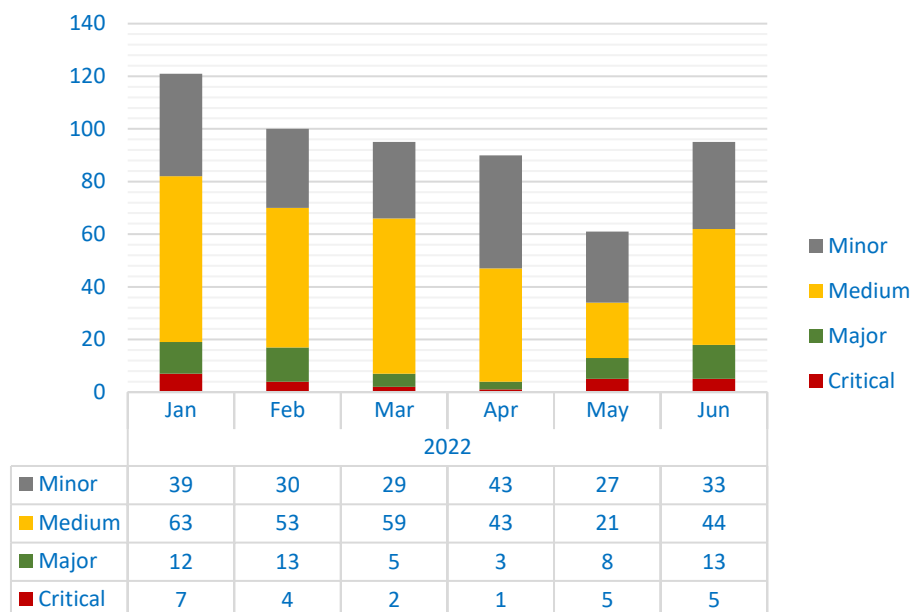


Figure 5: Classification of incident June 2022

Notes: Classification of Incidents

Minor: Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

Medium: Delays of up to 30 minutes. Significant congestion which is not normal conditions.

Major: Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

CRITICAL: Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge

Please find details of the critical incidents below:

- **01/06/22 (15:20 – 17:10) A14 J37 Newmarket** – Cambs Police implemented a lane closure eastbound due to a vehicle breakdown. Delays peaked at 1 hour and 7 minutes.
- **09/06/2022 (08:00 – 10:00) A1134 Elizabeth Way – Cambridge** – Cambs Police closed Elizabeth Way at the bridge in both directions due to a police incident. Congestion built quickly on surrounding roads with delays peaking at 1 hour and 3 minutes.
- **13/06/2022 (08:40 – 18:00) A1198 Old North Road - Kneesworth** – Anglian Water erected multiway signals at the junction with The Causeway and Chestnut Lane due to a burst water main Delays peaked at 1 hour.
- **21/06/2022 (08:00 – 11:30) A47 South Brink – Wisbech** – Cambs Police implemented a road closure eastbound due to an RTC. Traffic on the westbound carriageway was held for a short



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amount of time to allow emergency services access. Delays peaked at 57 minutes and impacted various roads around Wisbech.

- **24/06/2022 (08:00 – 18:00) A141 – Isle of Ely Way – Wimblington** – Due to an RTC around 4am Cambs Police closed both carriageways between Wimblington and Chatteris. Traffic was heavier than usual through Doddington, however delays were minimal considering peaking at 15 minutes.

For more information on roadworks across the County, please have a look at

<https://one.network/>

Traffic Management Centre (TMC) - Monitors Cambridgeshire's Highways to warn and advise of disruptions on the network.

Operating Hours: **8:00am-6:00pm Mon-Fri.**

Contact us: **01223 507176** or Tmc@cambridgeshire.gov.uk



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