

Traffic Management Centre

Incident Report – March 2022

Incident Report

The Traffic Management Centre (TMC) monitors traffic around the Cambridgeshire road network in real time to identify any issues caused by works, events or accidents and then relays the information both externally and internally to help mitigate those issues.

The TMC responded to 95 incidents on the road network throughout Cambridgeshire in March, covering 23 weekdays. This is a slight decrease in figures compared to February and understandably higher than March 2021 when lockdown restrictions were still in place. In March 2019 we responded to 60 incidents which was when we first saw lock down restrictions come into effect. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year;

Incidents by month/year

	Oct	Nov	Dec	Jan	Feb	March
2020/21	69	56	64	39	37	69
2021/22	127	136	82	122	100	95

Table 1: Number of Incidents Responded to by IHMC

We use the term 'incident' to describe something that has happened on the County's road network which has an impact (of varying degrees) on usual traffic flows. This could include, for example, a Road Traffic Collision, a burst water main or temporary traffic lights for roadworks.

Our [@Cambs_Traffic](#) Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

Throughout March we gained 100 new followers although we lost a few making the number increase by 59. The number of Tweets sent, profile visits and the number of tweet impressions decreased compared to February.

Twitter Analytics	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Number of Followers	15,800	15,900	15,900	16,000	16,000	16,100
Increase in followers from previous month	200	100	0	100	0	100
Number of Tweets sent	438	443	213	426	424	387
Number of profile visits	44,400	35,300	17,000	39,900	50,009	43,000
Number of Tweet impressions	691,000	624,000	369,000	616,000	455,000	365,000

Table 2: Twitter Analytics for @Cambs_Traffic

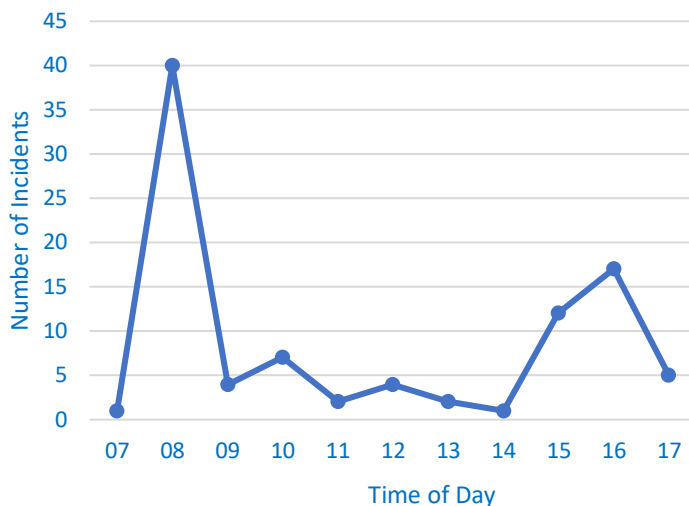
Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.



Follow us on Twitter for live traffic updates and news at; [@Cambs_Traffic](#)

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Number of Incidents by time of day – March 2022



The number of incidents recorded peaked at 8:00am, followed by another small peak at 10:00am and then a higher peak at 4:00pm.

Figure 1: Number of incidents recorded by time-of-day March 2022

Type of Incident – March 2022

Of the incidents recorded during March, 13% were due to Road Traffic Collisions (RTC's) and 43% were due to road works (both planned and unplanned). A further 5% was due to an obstruction in the carriageway, 2% was due to a traffic signal failure, 1% was due to a broken down. A further 35% were classed as 'Other' which includes incidents where the cause could not be confirmed (Figure 2).

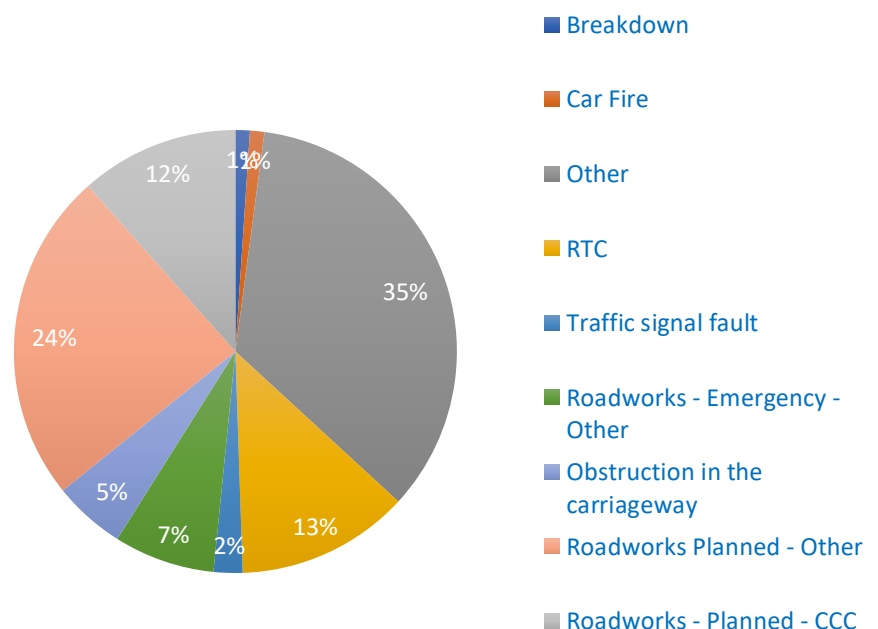


Figure 2: Type of Incident – March 2022



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Impact of incident – March 2022

Of those incidents recorded 5% had a road closure, 34% temporary traffic lights, 6% had a lane closure and 55% had congestion which was not considered normal for the location and time of day. (See Figure 3).

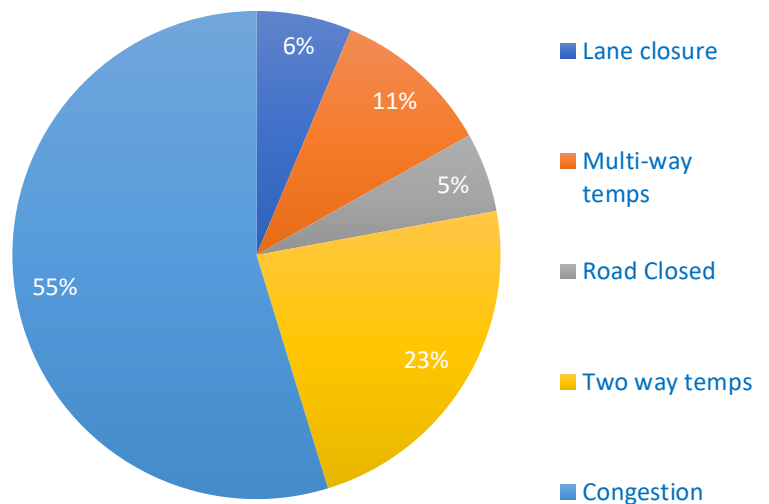
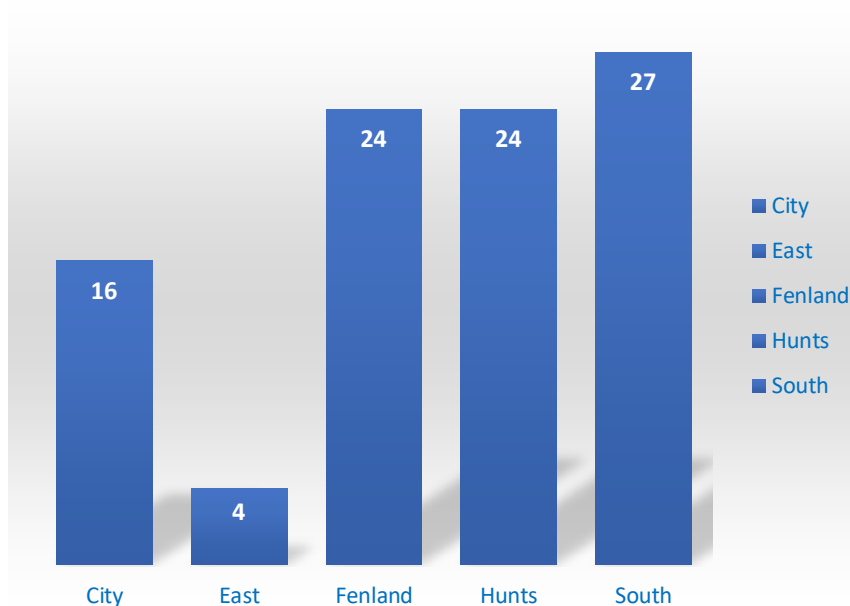


Figure 3: Impact of Incident on the network – March 2022

Incidents by District – March 2022



This month the highest number of incidents were recorded in South Cambridgeshire followed by Huntingdonshire and Fenland, then the City (Figure 4).

East Cambridgeshire had the lowest number of incidents recorded throughout March.

Figure 4: Incident location by District area – March 2022



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Classification of Incident March 2022

During the month we responded to 29 minor incidents, 59 medium incidents, 5 major incidents and 2 critical incidents.

(See Figure 5).

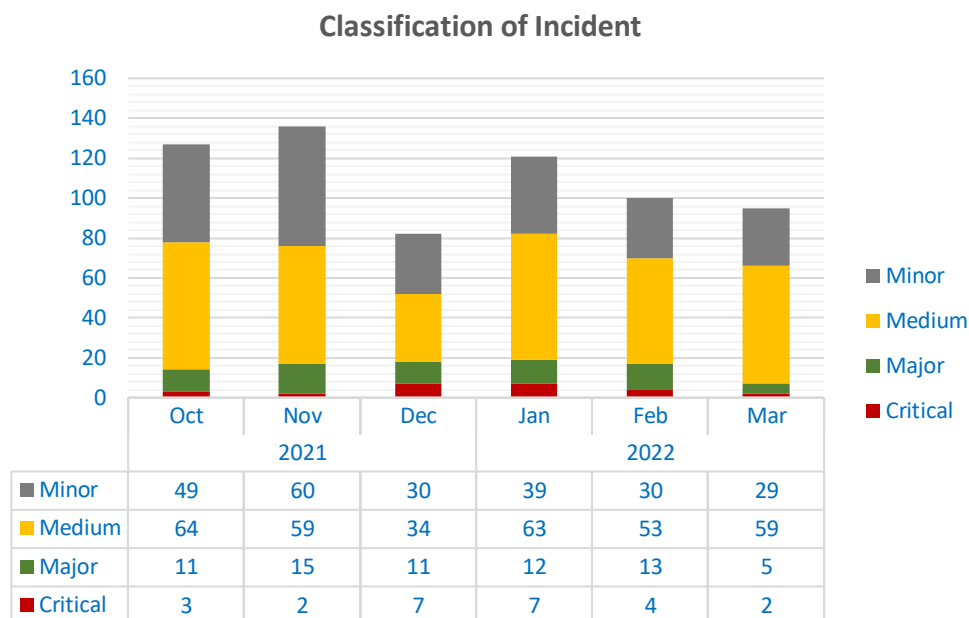


Figure 5: Classification of incident March 2022

Notes: Classification of Incidents

Minor: Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

Medium: Delays of up to 30 minutes. Significant congestion which is not normal conditions.

Major: Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

CRITICAL: Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge

Please find details of the critical incidents below:

- **15/03/22 (08:00 – 18:01) A14 Brampton Hut** – Cambs Police closed the eastbound carriageway due to a lorry fire earlier on in the morning. Delays peaked at 1 hour 32 minutes with heavy traffic northbound on the A1 as a result.
- **23/03/22 (16:00 – 17:15) A1134 Chesterton Road - Cambridge** – A road closure was implemented for much of Mitcham's corner affecting the ring road due to a potential bomb threat. Delays were relatively minimal at 32 minutes due to the speedy response from emergency services. The threat was quickly squashed with all roads reopening.

For more information on roadworks across the County, please have a look at

<https://one.network/>

Traffic Management Centre (TMC) - Monitors Cambridgeshire's Highways to warn and advise of disruptions on the network.

Operating Hours: **8:00am-6:00pm Mon-Fri.**

Contact us: **01223 507176** or tmc@cambridgeshire.gov.uk



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