



PARISH
COUNCIL

*Complaints Review Panel
Committee
Terms of Reference*

Document Configuration Management & Control

Version	Description	Originated	Reviewed	Approved
Version 1	Annual Review	22/01/2020	04/05/2021	04/05/2021

Terms of Reference for the Hilton Parish Council Complaints Review Panel Committee

1. Members

Five Parish Councillors appointed annually at the Annual Council Meeting to include the Chairman.

2. Quorum

The quorum of the Committee shall be three Members.

3. Voting

Only the above may vote and participate at a meeting. In the case of an equal vote the Chairman shall have a second or casting vote.

4. Interests

If a Member has a personal interest as defined by the Code of Contact adopted by the Parish Council, then he/she shall declare such interest as soon as it becomes apparent, disclosing the nature and extent of the interest as required.

N.B. If a Member who has declared an interest, then considers the interest to be prejudicial, he/she must withdraw from the room during consideration of the agenda item to which the interest relates.

5. Chairman

The Chairman is to be elected annually by the Committee at their first Meeting.

6. Minutes

All Minutes shall be open for inspection by any Member of the Parish Council, except for minutes properly regarded as private.

7. Admission of the Public and Press

The Public and Press may not be admitted to these meetings as "In accordance with s1 (2) of the Public Bodies (Admission to Meetings) Act 1960 the Press and Public be excluded from the meeting during consideration of these items due to the confidential nature of this item".

8. Responsibilities

The Committee is responsible for reviewing a formal complaint as per the Complaints Procedure.

9. Procedures

At the first meeting following the Annual Council Meeting the Committee shall, before proceeding to any other business, elect a Chairman and Vice Chairman who shall hold office for one year. Meetings will be held on an as needs basis.

10. Terms of Reference

To review the Terms of Reference of the Complaints Review Panel Committee at the first meeting of the Committee after the Annual Council Meeting of Council or when necessary and make appropriate recommendations to Full Council.

11. Meeting Duration

The Complaints Review Panel Committee meeting may be for a maximum of 2 hours, with any unfinished business being taken at the beginning of the next meeting. In exceptional circumstances the meeting may be extended with a vote taken by Members.

12. Specific Delegated Powers:

- To review formal complaints in accordance with the Complaints Procedure.